

AGENDA ITEM: 8

CORPORATE AND ENVIRONMENTAL OVERVIEW & SCRUTINY COMMITTEE

16 JULY 2014

Report of: Transformation Manager

Relevant Managing Director: Managing Director (Transformation)

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SUBJECT: BT LANCASHIRE SERVICES ANNUAL REVIEW 2013/14

1.0 PURPOSE OF REPORT

1.1 To consider the BT Lancashire Services Annual Review 2013/14 of services provided to West Lancashire Borough Council as part of the partnership agreement with Lancashire County Council.

2.0 RECOMMENDATIONS

- 2.1 That the BT Lancashire Services Annual Review 2013/14, attached at Appendix A, and accompanying presentation be noted.
- 2.2 That any agreed comments be forwarded to Cabinet.

3.0 CURRENT POSITION

- 3.1 West Lancashire Borough Council entered into a shared service arrangement with Lancashire County Council in July 2011 for the delivery of a Revenues & Benefits service and ICT service on behalf of WLBC. The arrangement makes significant savings for the Council. Following a name change, these services are now delivered through BT Lancashire Services.
- 3.2 As required, BT Lancashire Services has carried out its annual review for the year-end which details performance and progress in respect of the financial year 2013/14.
- 3.2 Members are therefore asked to note the report and presentation and comment as appropriate.

4.0 SUSTAINABILITY IMPLICATIONS/COMMUNITY STRATEGY

4.1 There are no significant sustainability impacts associated with this report and, in particular, no significant impact on crime and disorder. The article has no significant links with the Sustainable Community Strategy.

5.0 FINANCIAL AND RESOURCE IMPLICATIONS

5.1 There are no significant financial or resource implications arising from this report.

6.0 RISK ASSESSMENT

6.1 This item is for information only and makes no recommendations. It therefore does not require a formal risk assessment and no changes have been made to risk registers as a result of this report.

Background Documents

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

Equality Impact Assessment

The decision does not have any direct impact on members of the public, employees, elected members and / or stakeholders. Therefore no Equality Impact Assessment is required.

Appendices

Appendix A – BT Lancashire Services Annual Review 2013/14